## PENROSE BUSINESS ASSOCIATION

Penrose | Mt Wellington | Onehunga | Panmure | Ellerslie

**BUSINESS PLAN 2022** 

## Data

- Feedback was gathered from over 30% of member businesses, from a range of sectors including industrial manufacturing, automotive, construction and engineering, professional services, machinery importers, electrical sales and wholesalers.
- Some respondents answered an online survey, and some were interviewed. Most respondents gave more than one answer to a single question. All but two were based within the Penrose area.

#### PBA Mission Statement:

"

Advocate for Penrose and its' businesses to ensure they are supported, support each other and can prosper.

"

## The Penrose area was chosen by businesses due to:

- The central location with access to supporting businesses, suppliers, resources and/or customer base.
- Proximity to the motorway, airport and city.

## Challenges faced by businesses:

In the following priority order:

- Staff recruitment
- Congestion.
- Global supply chain, freight and import delays.
- Supply issues due to support trades/businesses being too busy "You can't get tradies when you need them."
- Covid affected trade/uncertainty.
- Lease costs.

# Our businesses need expert guidance and training in ...

- Business continuity
- Cyber security information and training
- Health and Safety
- Financial advice
- Exit strategies
- Marketing/social media training
- ► 5G resources



## Key goals

- 1. Businesses access staff, skills and resources.
- 2. Traffic flows smoothly. Sufficient road and rail capacity for efficient freight and personnel movements.
- 3. Create an environment where businesses are encouraged to prosper.
- 4. Support businesses to find environmentally sustainable solutions.

### Implementation Plan

### Goal 1: Businesses access staff, skills and resources needed to flourish

Initiative	Timeframe	Measurement
<ul> <li>Networking events encourage businesses to outsource skills and services, from other members.</li> <li>Networking events offer topics and speakers according to member needs.</li> </ul>	Monthly events	Feedback from members Event attendance.
<ul> <li>Advocate on behalf of members to relevant agencies and government representatives around staff recruitment.</li> <li>Explore possible search option on PBA website to join searchers with skills/services.</li> </ul>	On going	Agencies and representatives act on information. Website data.

### Goal 2: Traffic and freight flows smoothly, GDP increases

Initiative	Timeframe	Measurement
<ul> <li>Advocate on behalf of members to relevant agencies and government representatives around congestion.</li> <li>Encourage discussion on coast. supply chain, trucking system and freight connections, with agencies, government representatives and media.</li> </ul>	On going	Agencies and representatives act on information. Highlighted in social and mainstream media.
<ul> <li>Highlight Penrose's contribution to economy and losses incurred due to congestion using media.</li> <li>Clarify position of freight in climate change context by liaising with agencies and government/local body representatives.</li> </ul>	By August 2022	GDP measured. Position acknowledged by representatives.

### Goal 3: Tenants choose to base their business in Penrose

Initiative	Timeframe	Measurement
<ul> <li>Advocate to relevant agencies and government representatives to safeguard industrial land against residential encroachment.</li> <li>Advocate for investment by progressive, supportive property owners, explore partnership to encourage this.</li> <li>Highlight local industry achievement to encourage a strong sense of industrial community.</li> <li>Encourage safe and secure area – continue monthly crime reports and strong relationship with police.</li> </ul>	On going	Agencies and representatives act on information. Partnerships. Stories and posts published. Reports provided monthly.

## Goal 4: Support businesses to find environmentally sustainable solutions

Initiative	Timeframe	Measurement
<ul> <li>Advocate on behalf of members to relevant agencies and government representatives around sustainability.</li> </ul>	On going	Agencies and representatives act on information.
<ul> <li>Provide relevant information and presentations on best practice and innovation.</li> <li>Set a good example.</li> </ul>	Scheduled at least one PBA 2022 networking event. Best practice used at events.	Numbers attending. Feedback. Minimal waste. Items re-used.